

FIGURE 1

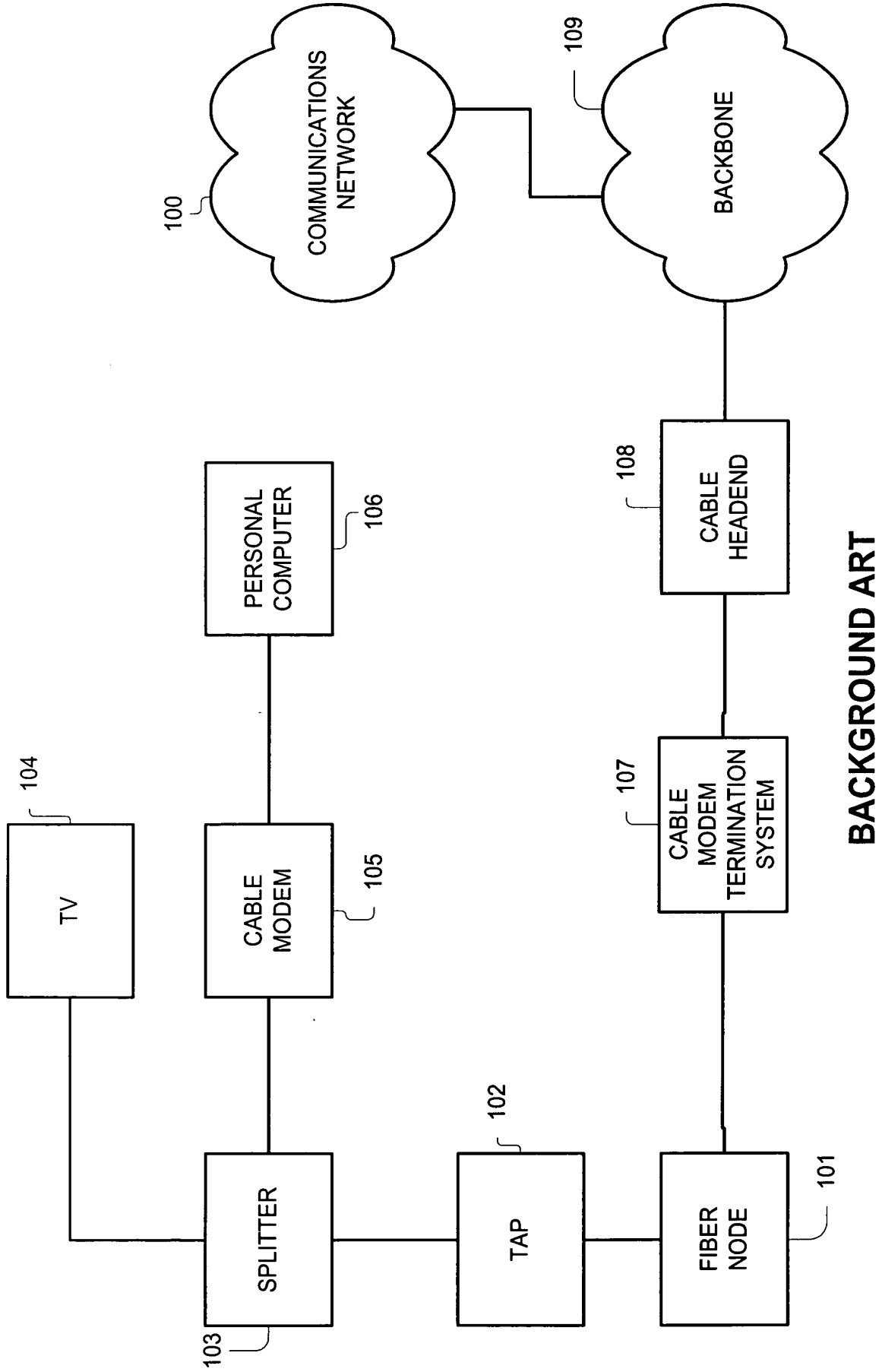
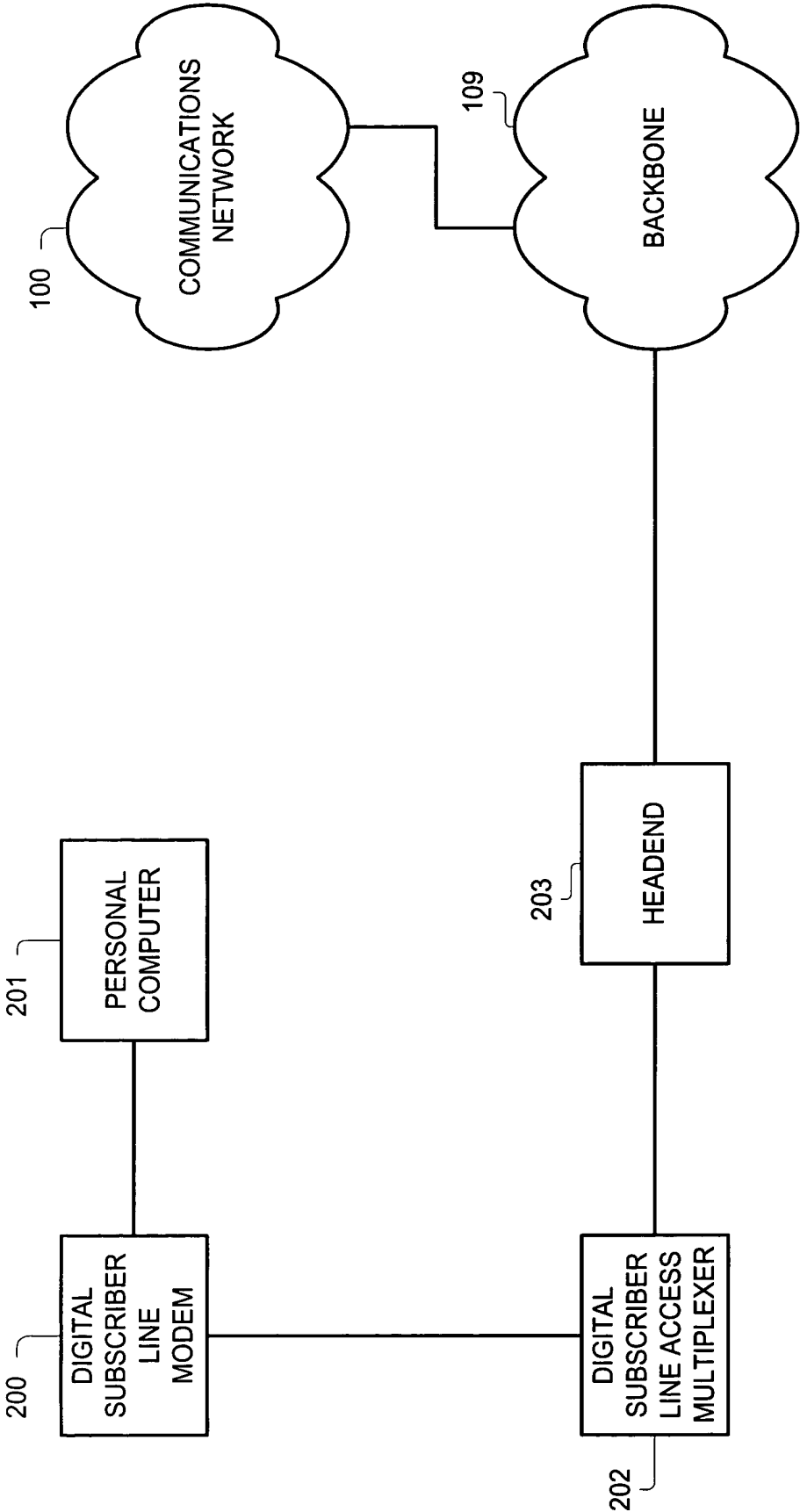


FIGURE 2



BACKGROUND ART

FIGURE 3

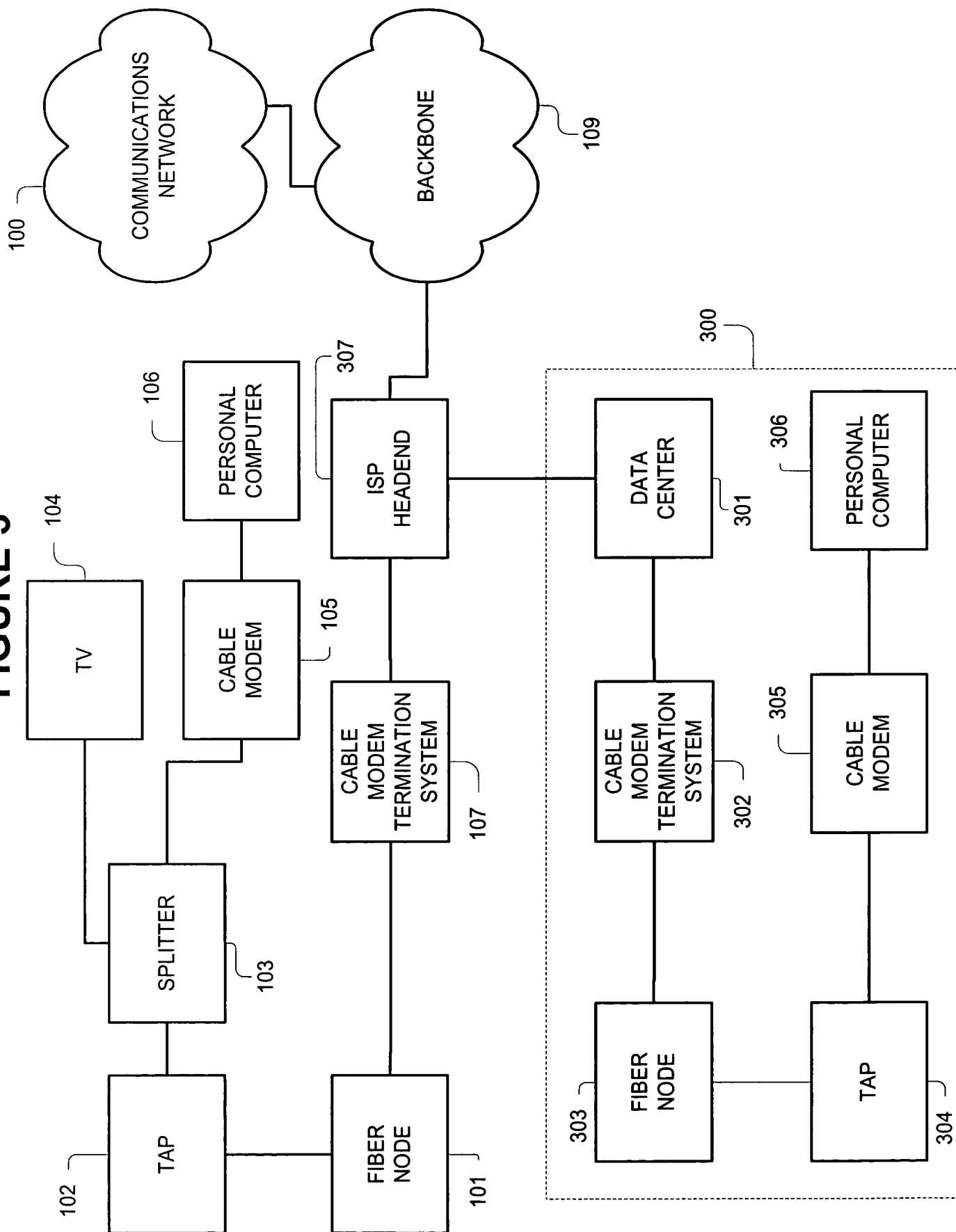
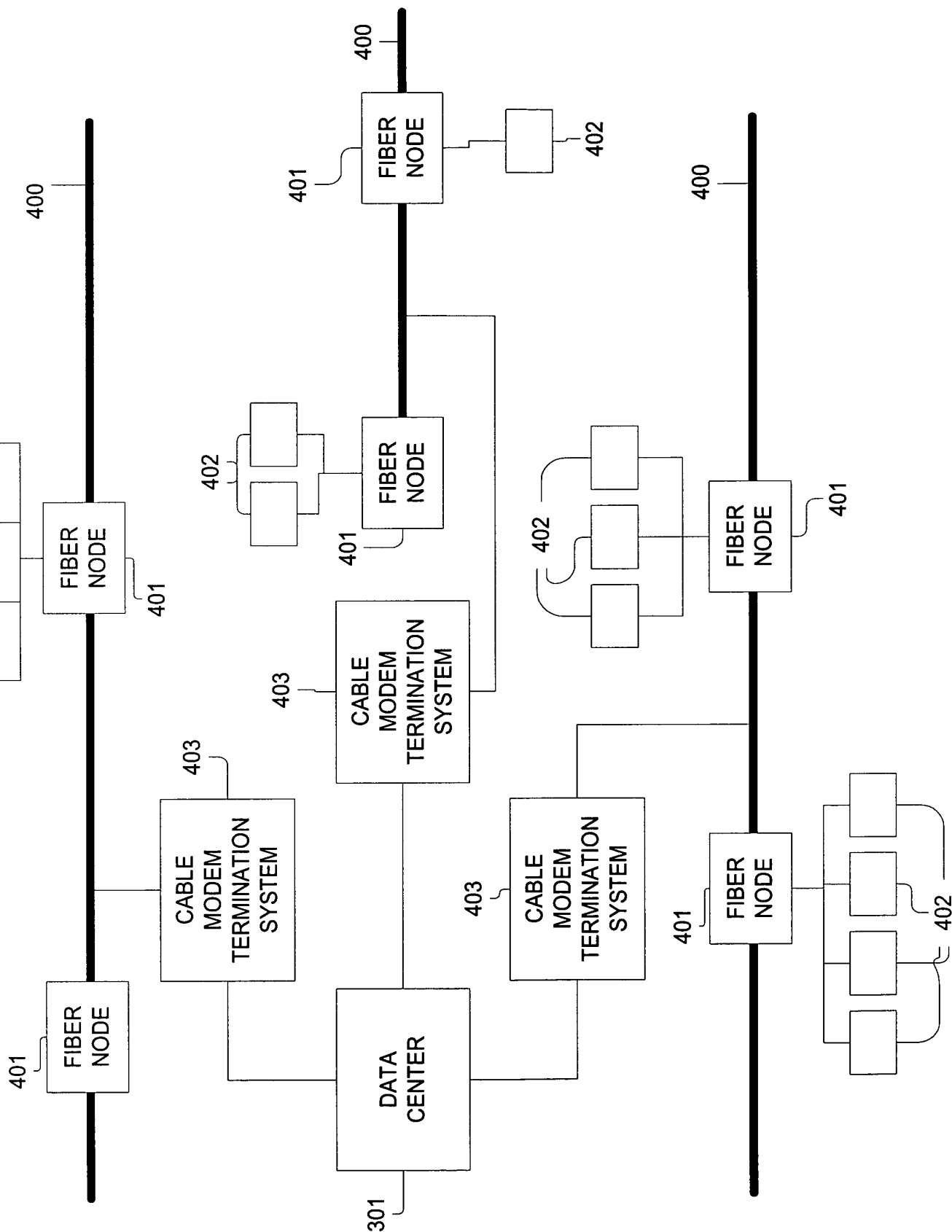


FIGURE 4



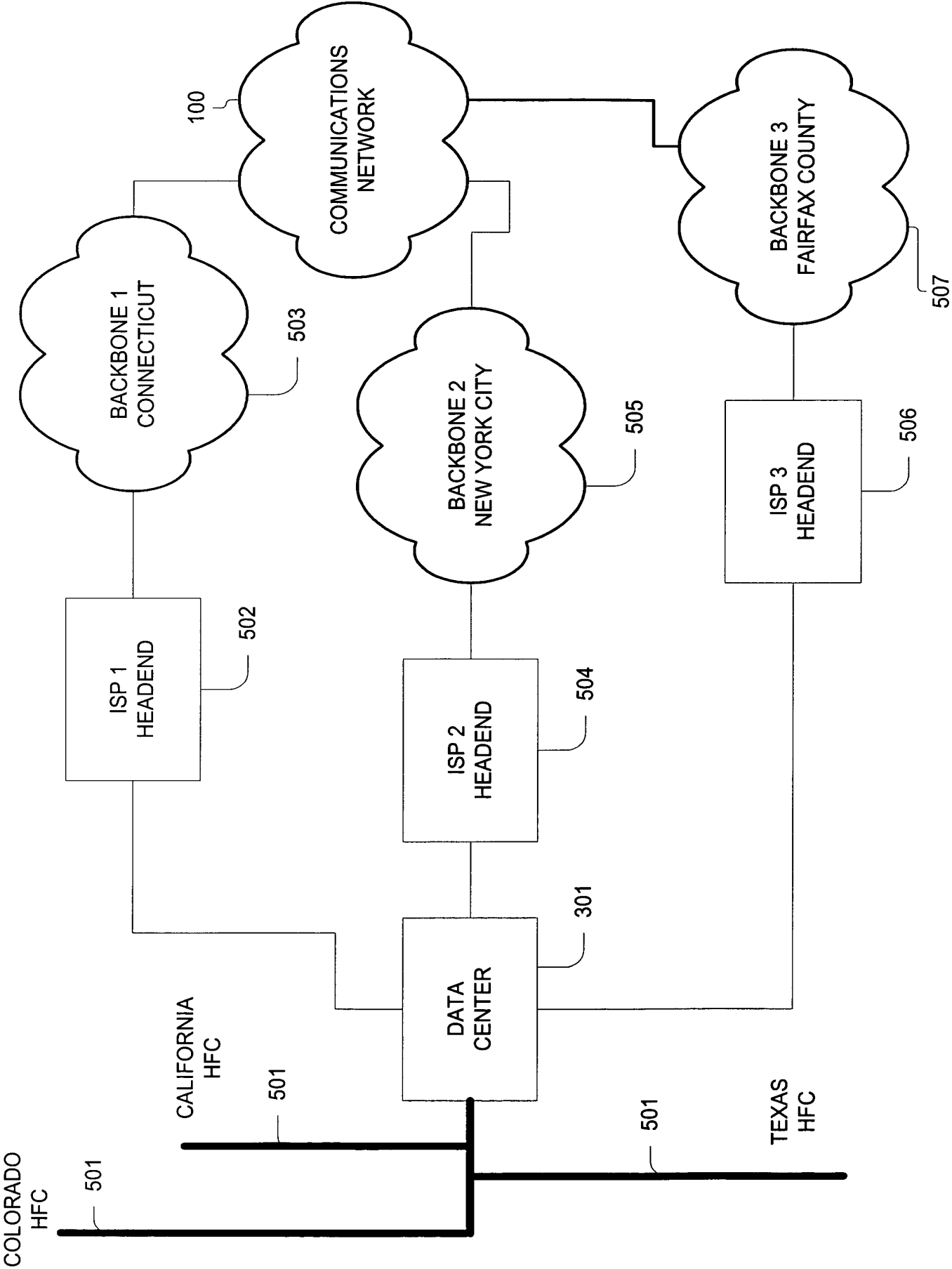


FIGURE 5

FIGURE 6

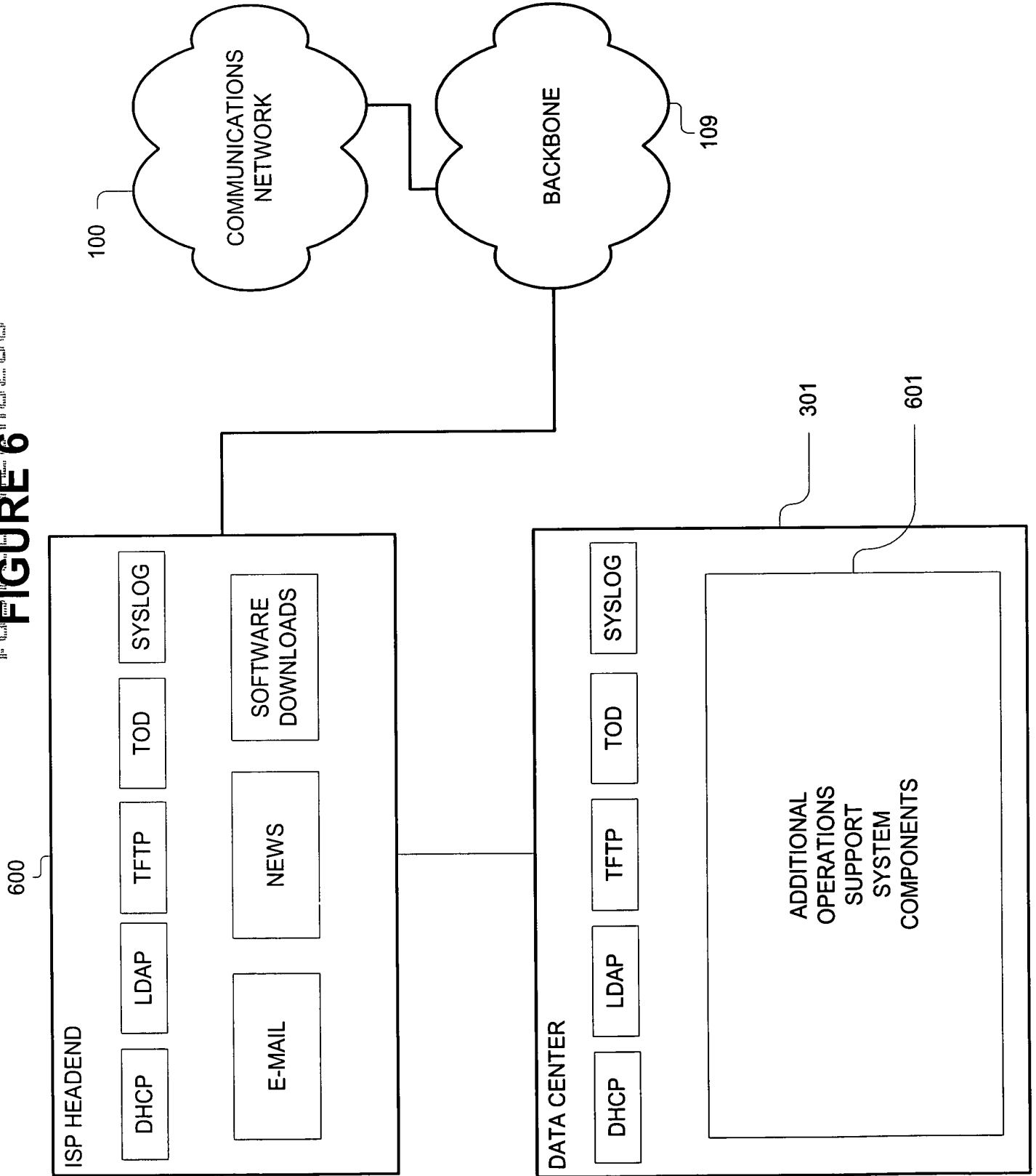


FIGURE 7

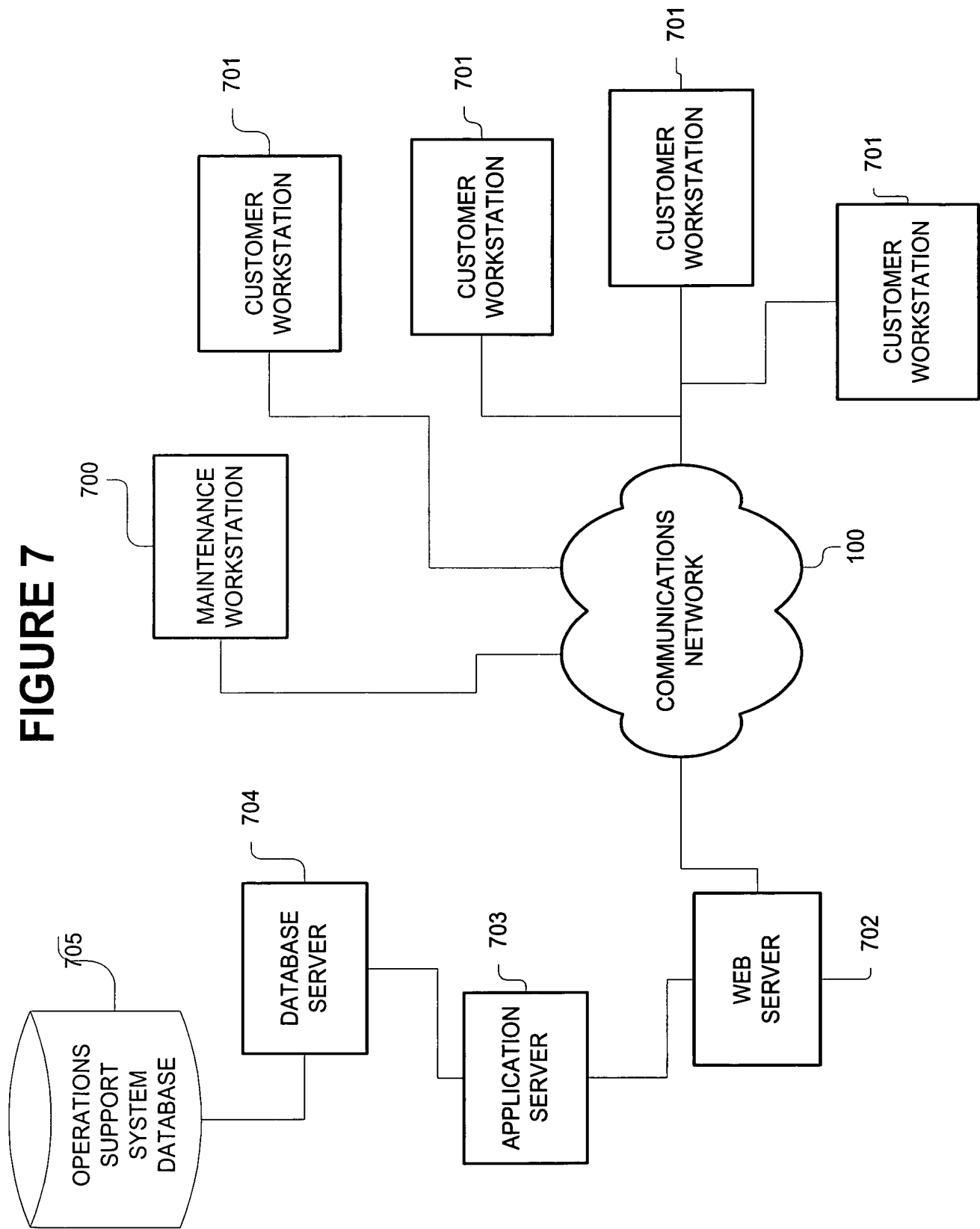


FIGURE 8

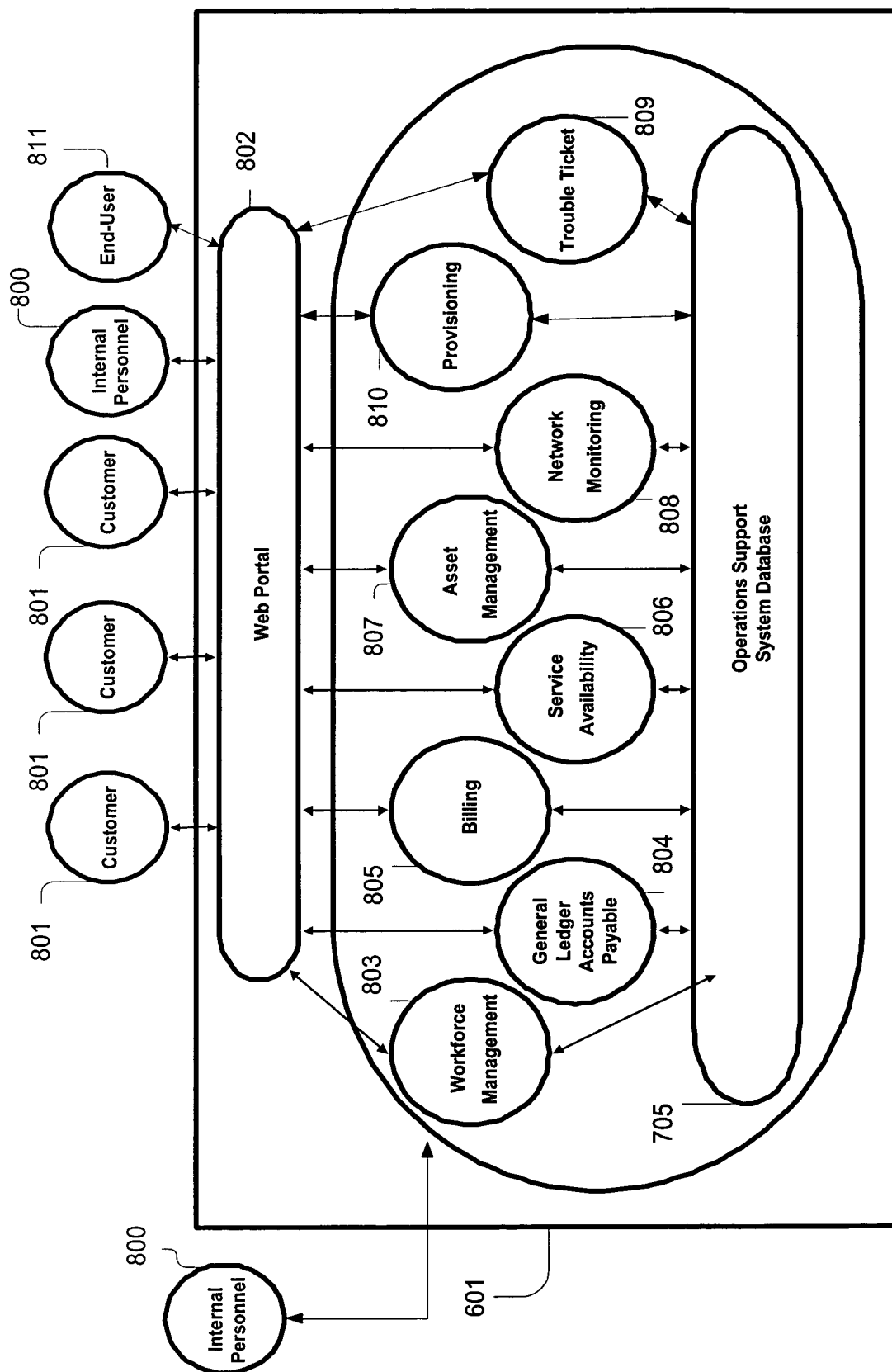


FIGURE 9

OPERATIONS SUPPORT SYSTEM
DATABASE

| END USER ID | CUSTOMER ID | CUSTOMER PLAN | END USER BILLING INFORMATION |
|-------------|-------------|---------------|------------------------------|
| 1 | 1 | A | END USER BILLING INFORMATION |
| 2 | 2 | B | END USER BILLING INFORMATION |
| 3 | 1 | C | END USER BILLING INFORMATION |
| 4 | 3 | A | END USER BILLING INFORMATION |
| 5 | 2 | B | END USER BILLING INFORMATION |
| 6 | 1 | A | END USER BILLING INFORMATION |
| 7 | 2 | B | END USER BILLING INFORMATION |
| 8 | 2 | C | END USER BILLING INFORMATION |

ISP 1

| | | | |
|---|---|---|------------------------------|
| 1 | 1 | A | END USER BILLING INFORMATION |
| 3 | 1 | C | END USER BILLING INFORMATION |
| 6 | 1 | A | END USER BILLING INFORMATION |

ISP 2

| | | | |
|---|---|---|------------------------------|
| 2 | 2 | B | END USER BILLING INFORMATION |
| 5 | 2 | B | END USER BILLING INFORMATION |
| 7 | 2 | B | END USER BILLING INFORMATION |
| 8 | 2 | C | END USER BILLING INFORMATION |

ISP 3

| | | | |
|---|---|---|------------------------------|
| 4 | 3 | A | END USER BILLING INFORMATION |
|---|---|---|------------------------------|

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FIGURE 10

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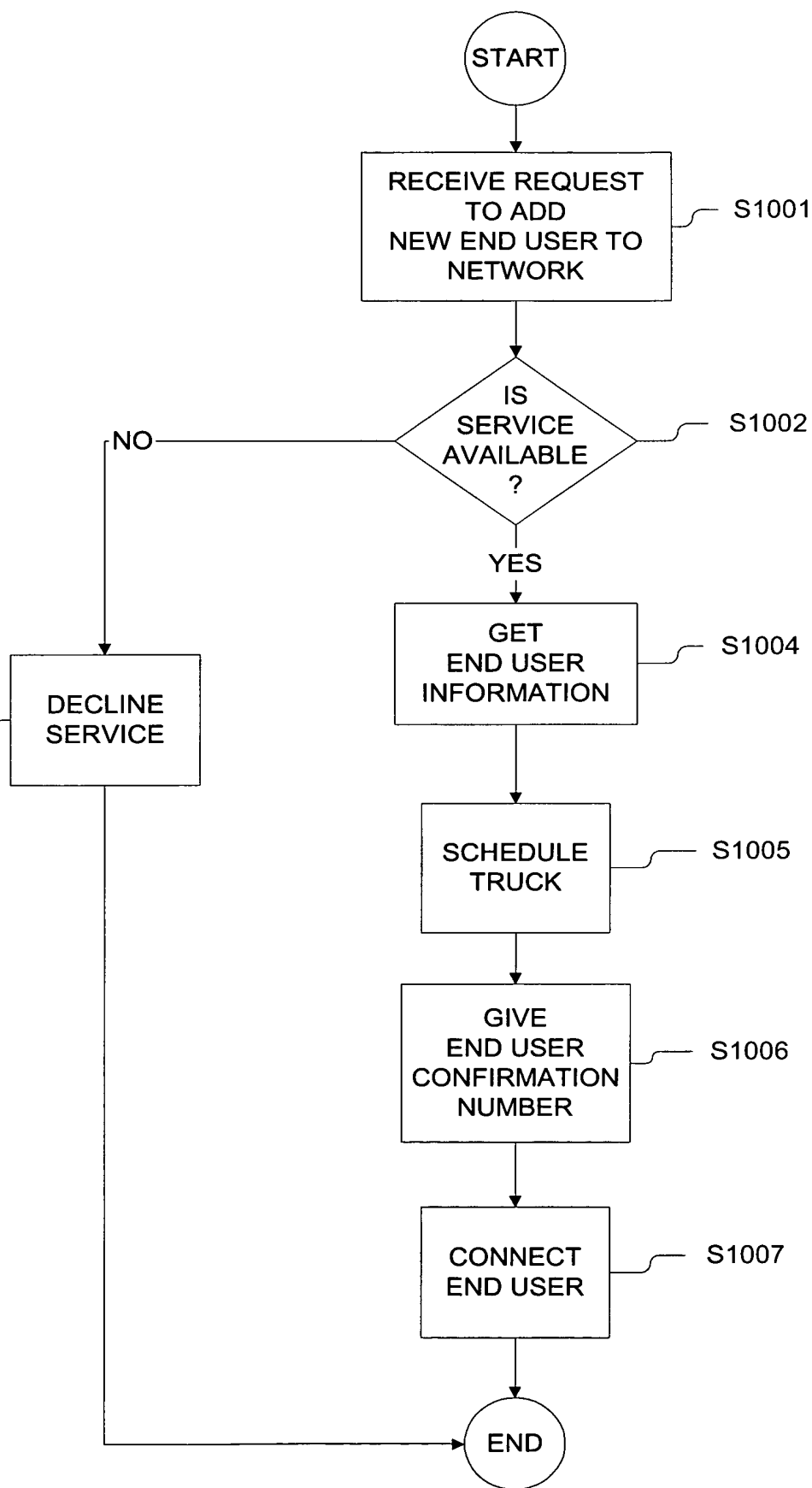


FIGURE 11

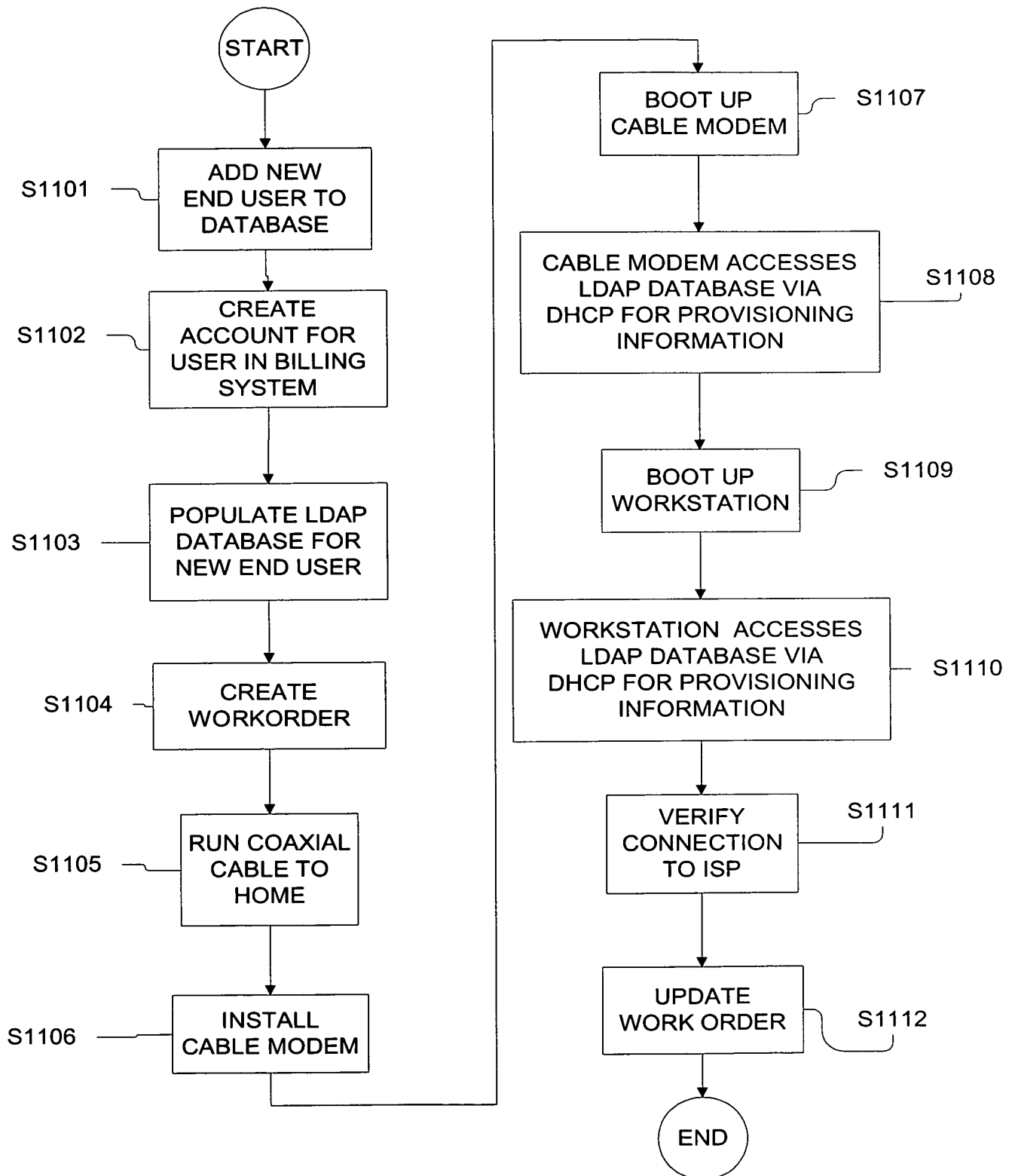


FIGURE 12

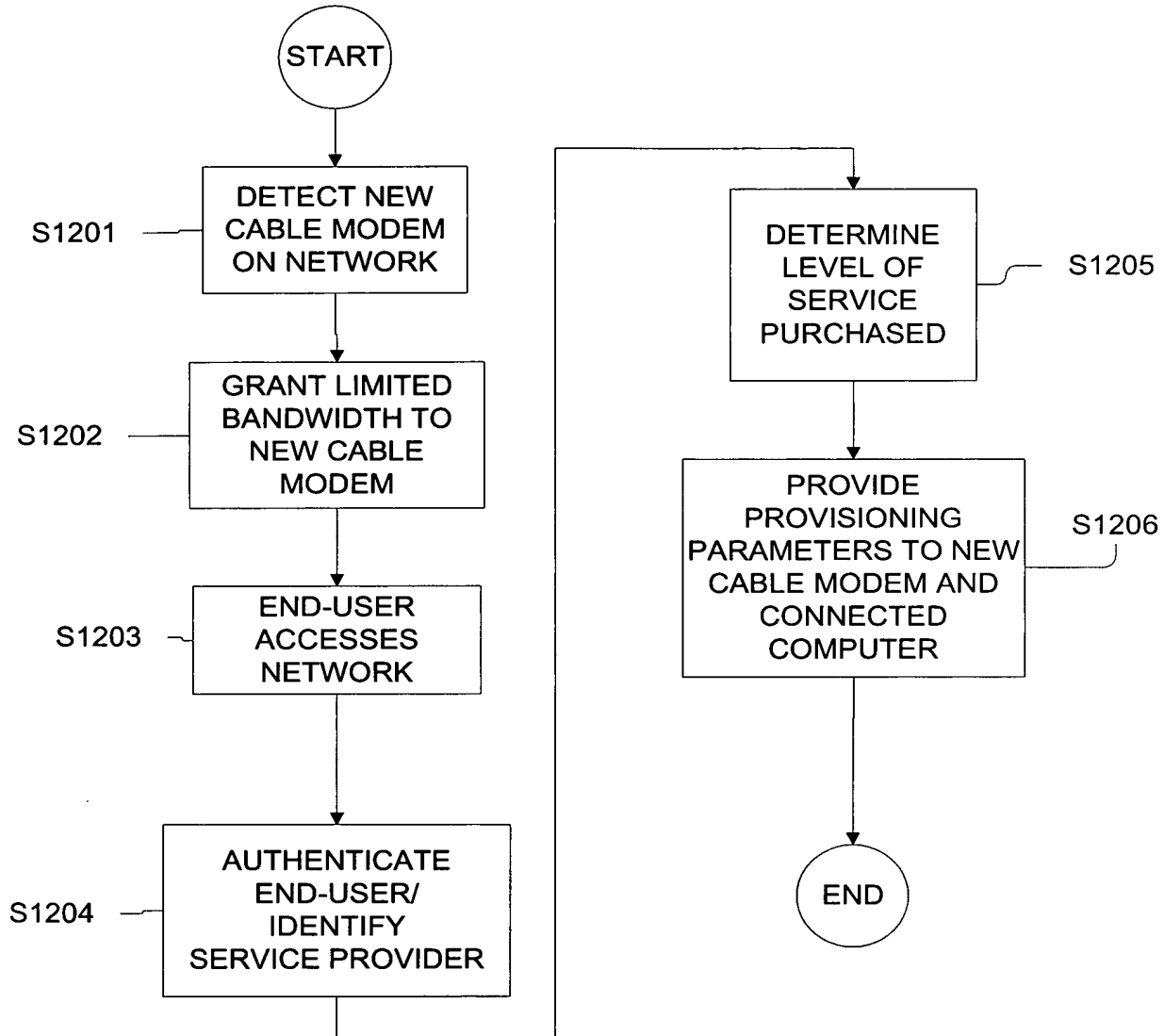


FIGURE 13

09784074-021601

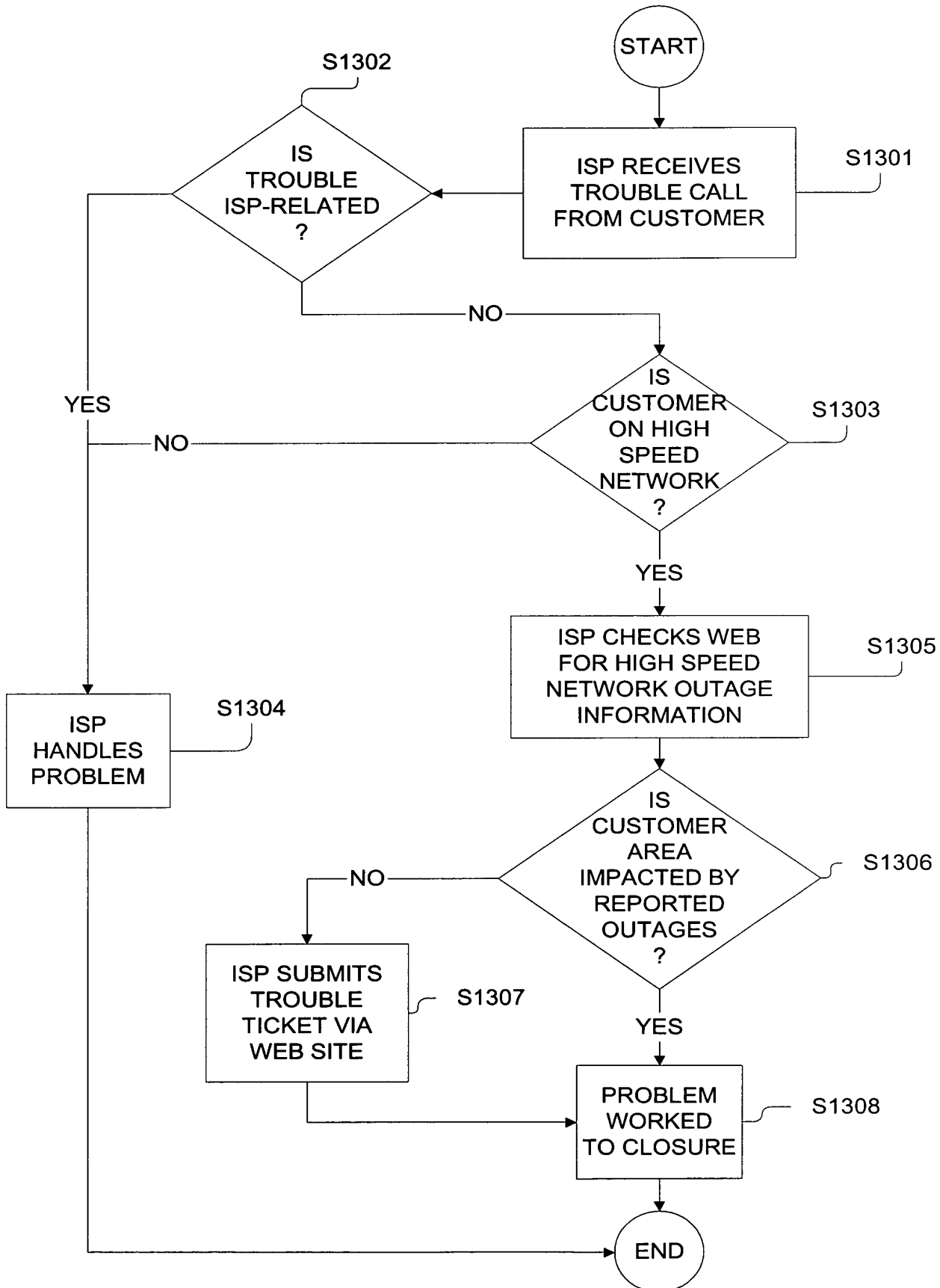


FIGURE 14

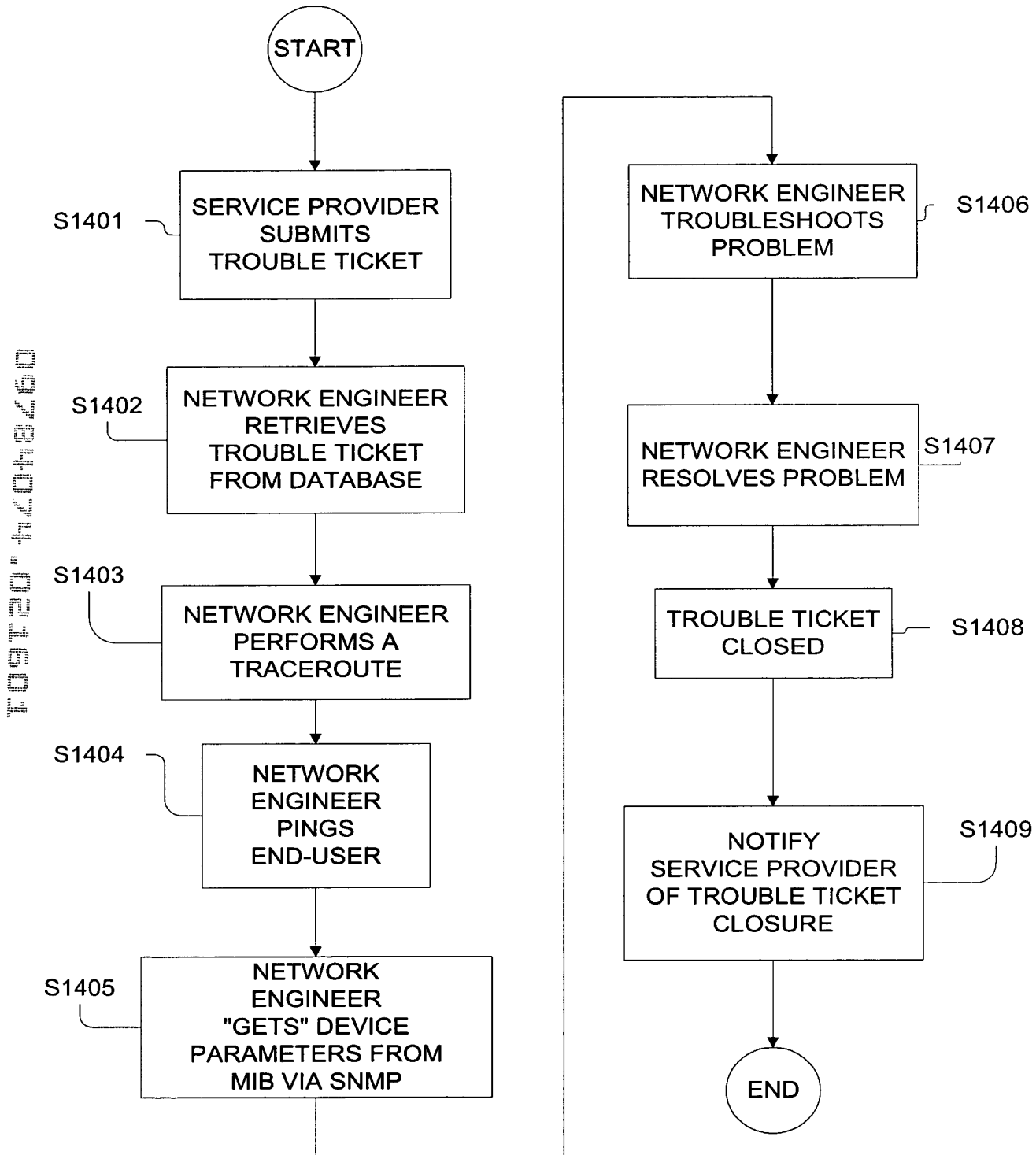


FIGURE 15

